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UPCOMING EVENTS - PLEASE ASK FOR MORE INFORMATION



SPELLMAN SPOTLIGHT

2nd September, 2024

Kindness | Dignity | Compassion



BOOST FOR ARMED FORCES VETERANS LIVING AT SPELLMAN CARE HOMES ACROSS THE REGION

Former members of the Armed Forces across the region will benefit from enhanced person-centred care and support, after local care home group Spellman Care became the second full care home group to meet the standards required for the national Veteran Friendly Framework (VFF).

www.spellmancare.co.uk

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VFF

SPELLMAN CARE GROUP ACCREDITED



Boost for Armed Forces veterans living at Spellman Care Homes across the region (continued)

The aim of the VFF is to better support the practical, emotional and social needs of the Armed Forces community in care homes across England, by providing training and resources to assess and improve the care they offer. It will help tackle loneliness and has the scope to deliver improved health and wellbeing outcomes for the 25,000 veterans living in care homes in England.

To achieve their Veteran Friendly status, Spellman Care was required to meet eight standards. These included: noting Armed Forces status within care plans; addressing social isolation; and signposting to support services, such as their local Royal British Legion branch, and other charities that provide support for veterans or partners of veterans.

"We are absolutely thrilled and proud to be recognized as a Veteran Friendly Care Home Group," said Philippa Young, Group Operations Manager at Spellman Care. "This accolade is a testament to our unwavering commitment to providing exceptional care for all residents, especially our valued veterans.

By embodying our core values of kindness, dignity, and compassion, we've created a supportive community where veterans feel cherished and connected.

Initiatives like our Veterans Cafes, specialized staff training, and fostering connections with the Armed Forces community have been instrumental in building a thriving environment where friendships flourish.

YOUR FEEDBACK

CATERING & HOSPITALITY SURVEY RESULTS

Survey Results: Your Feedback Matters

Spellman Care is thrilled to share the results of our recent Catering and Hospitality survey. Your feedback has provided valuable insights that will help us continue to enhance our services.



We were delighted to learn that many of you are satisfied with the food we serve. Your positive comments are a testament to the hard work and dedication of our kitchen teams. However, we also recognize that there are areas where we can improve.

Based on your suggestions, we're making positive changes to our menus, such as offering more variety and flexibility. We're also taking steps to ensure that food and beverages are served at the ideal temperature.

We're pleased to hear that the majority of residents are happy with the selection of beverages available. Your input helps us tailor our offerings to meet your preferences.

Overall, the survey results demonstrate that our Catering and Hospitality teams are providing excellent service. We appreciate your positive feedback and are committed to building on our successes.

As we look ahead to the autumn and winter seasons, we're excited to introduce new menus that reflect your preferences. Stay tuned for exciting updates and delicious new dishes!

Thank you again for your participation in the survey. Your feedback is essential in helping us provide the best possible care for our residents.

SUMMER FETES

ACROSS SPELLMAN CARE



A Summer of Fun and Flavor: Spellman Care's Summer Fetes

Spellman Care residents have been enjoying a fantastic summer filled with vibrant and exciting events! Our Summer Fetes have been a highlight, offering a delightful mix of food, fun, and entertainment.

Springbank Care Home kicked off the summer festivities with their "Passport to Summer" fete. Residents were treated to a

culinary journey around the world, sampling delicious dishes from France, Scotland, Australia, the Middle East, America, Greece, Italy, Canada, and the Philippines. The event also featured live music, a free book stall, and a refreshing Tikki Bar.

Steeton Court's "Welcome to Hawaii" fete transported residents to a tropical paradise. Devonshire Lounge was transformed with Hawaiian-themed decorations, and guests enjoyed delicious food, refreshing drinks, and live music. The event also included fun activities like Hook a Duck and a Name the Teddy contest.

At the time of writing, Craven's Summer Fete is this weekend - we hope everyone had an amazing time!

Get ready for a Wild West adventure at Ghyll Royd's Summer Fete on 14th September! Enjoy live music, delicious treats, exciting games, and a Country & Western-themed atmosphere.

Don't forget to read next month's paper to learn about how Craven Nursing Home and Ghyll Royd Care Home got on with their Summer Fetes!

VFF

SPELLMAN CARE GROUP ACCREDITED

It's incredibly rewarding to witness the positive impact these efforts have had on our residents' lives."

The VFF is a collaboration between Armed Forces charities Royal Star & Garter and Royal British Legion, and NHS Veterans' Covenant Healthcare Alliance (VCHA), with funding support from the Armed Forces Covenant Fund Trust.



Kathryn Glass is the VFF Project Lead at Royal Star & Garter and responsible for supporting and assessing care homes going through the scheme. She said: "The applications submitted by all four of the Spellman Care homes were of an exceptionally high standard and a testament to the dedication, passion, and commitment the group has for providing high-quality person-centred care for residents and colleagues alike.

I would like to thank all Spellman Care colleagues within the organisation for their hard work and commitment to undertaking this framework and for being so welcoming to the VFF Team.

This programme will benefit both current and future residents, along with current and future staff, who are able to access enhanced training and guidance to better engage with the unique military experiences that their residents and partners have lived through.

Having all the homes within the organisation receive VFF status is a testament to the commitment from Spellman Care to the Armed Forces Community both as residents and as employers."

OUTINGS

ALL ABOARD THE SPIRIT OF ENDEAVOUR!



Craven Nursing Home and Springbank Care Home residents enjoy a delightful day aboard the Spirit of Endeavour

What a wonderful day! Residents from both Craven Nursing Home and Springbank Care Home had a fantastic time cruising on the Spirit of Endeavour recently. They loved soaking up the sunshine on the deck, spotting wildlife, and waving to passersby.

The Leeds Liverpool Canal provided a picturesque backdrop for our day out. The residents enjoyed the gentle pace of the boat as we cruised along the canal. They were delighted to see ducks, swans, and other wildlife along the banks.

The staff on the Spirit of Endeavour were incredibly friendly and helpful, ensuring that our residents had a comfortable and enjoyable experience. They were always on hand to assist with anything our residents needed.

We would like to thank everyone involved in making this day such a success. It was a wonderful opportunity for our residents to get out and enjoy a day in the fresh air. We hope to be able to offer similar outings in the future.

CURRENT PROJECTS

THE GOLD STANDARD FRAMEWORK

Working Towards the Gold Standard Framework: A Commitment to Quality Care

We are delighted to share that we are actively working towards achieving the Gold Standard Framework (GSF) accreditation. This prestigious award recognizes organizations that provide exceptional care and support to people with dementia and their families.



The GSF sets out a comprehensive set of standards that cover everything from person-centered care and staff training to environmental design and quality improvement. By striving for GSF accreditation, we are demonstrating our commitment to providing the highest quality care possible for our residents.

What does this mean for our residents and their families? It means improved quality of life, enhanced support, and consistent standards. Our staff will be better equipped to support residents and their families, providing emotional and practical assistance. GSF accreditation guarantees that our care meets the highest standards, ensuring consistency across all our services.

How are we working towards GSF accreditation? We are undertaking a rigorous process of self-assessment and improvement, involving staff training, environmental audits, and feedback and engagement. Our staff are receiving training on dementia care, person-centered approaches, and quality improvement. We are conducting regular audits of our facilities to ensure they meet GSF standards. We are actively seeking feedback from residents, families, and staff to identify areas for improvement.

We are excited to share our progress with you and look forward to achieving our GSF Accreditation!