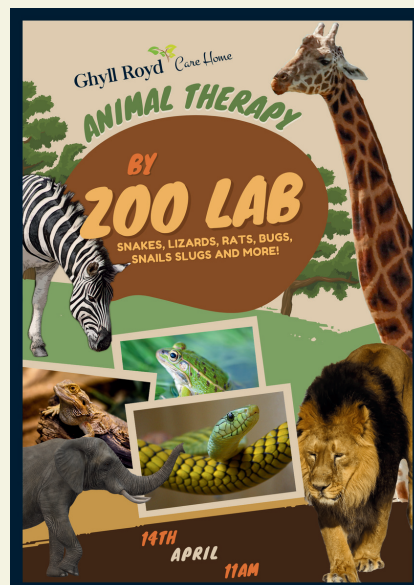


THE BACK PAGE

UPCOMING EVENTS



Spellman Care

SPELLMAN SPOTLIGHT

7th April, 2025

Kindness | Dignity | Compassion



SPELLMAN CARE CROWNED "CONNECTED CARE CHAMPION"

www.spellmancare.co.uk

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Spellman Care has been honoured with the inaugural "Connected Care Champion" award at the Champions of Care Awards 2025, a national recognition of excellence in social care. This award, a new category for 2025, celebrates organisations that demonstrably enhance resident well-being and staff efficiency through... (continued on page 2)

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AWARDS

THIS MONTH'S ACHIVEMENTS



Spellman Care Crowned “Connected Care Champion” (continued)...

the innovative use of Person Centred Software’s (PCS) digital solutions.

The Champions of Care Awards spotlight the dedication and transformative work happening within the social care sector. Spellman Care’s achievement highlights their commitment to

evolving care practices, particularly through the effective integration of digital tools.

Spellman Care’s nomination emphasised how they’ve moved beyond traditional care methods by implementing PCS’s Digital Care System and ATLAS eMAR across their homes. This shift has facilitated a more responsive and personalised approach to resident care. Staff now record information in real-time on mobile devices, ensuring that care plans are always current and accessible. This has allowed them to dedicate more time to direct resident interaction, fostering a deeper connection and understanding of individual needs.

The impact of this digital integration extends to...
(continued on page 3)



ACCREDITATIONS

THE GOLD STANDARDS FRAMEWORK

First Two Spellman Care Homes Submit Their Gold Standards Framework Portfolios (continued)...

“colleagues stepped in with such care and compassion. I remember one of the Seniors taking the time to talk with me about what I was experiencing. She listened attentively and her kindness made a huge difference, and it reminded me that it’s okay to feel for those we care for.



April Howie

The whole team, from the other carers to the housekeeping staff, rallied together to make sure Mrs O’s final days were dignified. I could hear my colleagues sharing encouraging words and providing comfort not only to Mrs O but also to her relatives.

When Mrs O passed, we had a small moment of reflection together as a team. Even after her passing, I received messages from my colleagues, checking in on how I was doing.



Ian Latta

I think the most important lesson I’ve learned from this experience is that no one has to go through these emotional challenges alone. The strength of the team is what gets us through the toughest times.”

April Howie and Ian Latta, who lead the GSF at Springbank and Ghyll Royd, both commented on how happy they are with the support the framework offers.

ACCREDITATIONS

THE GOLD STANDARDS FRAMEWORK

First Two Spellman Care Homes Submit Their Gold Standards Framework Portfolios

Last month, Ghyll Royd Care Home and Springbank Care Home proudly submitted their completed Gold Standard Framework portfolios, which are essential for their application to achieve GSF accreditation.

Over the last year, the teams at Ghyll Royd and Springbank have worked tirelessly towards earning this esteemed accreditation, focused on delivering exceptional end-of-life care. Achieving this accreditation requires adherence to the latest best practices, close collaboration with community specialists, and a commitment to continually enhancing the support provided to residents and their families. This marks a significant milestone, and we are incredibly proud of the dedication demonstrated throughout this process. A heartfelt thank you to everyone who has contributed to this journey!

The portfolio includes reflections from staff on the care provided:

Senior Carer, Annabel, commented... "The passing of Mrs O, a resident I had worked closely with for several months, was a difficult moment for me personally, but it also reinforced the importance of the teamwork and

support we have here at the care home. Mrs O was such a determined and independent lady, and I had grown very fond of her. In her final days, I wanted to ensure he was as comfortable and peaceful as possible, but I knew I couldn't do it alone.

When it became clear that she was nearing the end, my"...
(continued on page 7)



Photo of Annabel (left)

AWARDS

THIS MONTH'S ACHIVEMENTS

Spellman Care Crowned "Connected Care Champion" (continued)...

medication management, where ATLAS eMAR has significantly improved safety and efficiency. The system's checks and alerts have reduced errors, and simplified auditing procedures. Furthermore, activity coordinators have been able to use the care system to better understand resident interests,

tailoring activities that enhance engagement and enjoyment.



In a post-award interview, Spellman Care representatives, Philippa Young and Peter Chadwick, spoke of the transformative impact of these tools. They highlighted the increased visibility and safety that digital record-keeping provides, and the ability to analyse data to improve care practices. They emphasised that the real benefit lies in the increased time

staff can spend providing person-centred care. The systems also allow for a more detailed recording of information, allowing for the specific needs of residents, like veterans, to be met.

"This award is not just about adopting technology," stated Philippa Young. "It's about how that technology enables us to provide... (continued on page 4)



Philippa Young

AWARDS

THIS MONTH'S ACHIVEMENTS



Spellman Care Crowned “Connected Care Champion” (continued)...

truly exceptional care. It's about giving our residents the time and attention they deserve.”

Spellman Care's recognition as the first-ever “Connected Care Champion” underscores their dedication to advancing care standards through thoughtful and effective technology

integration. This latest accolade joins an extensive list of awards and accreditations, further cementing Spellman Care's reputation as a leading provider of outstanding care. Their previous achievements include multiple Carehome.co.uk Top 20 Awards, Northern Enterprise Awards, GHP Social Care and Private Healthcare Awards, and recognition at the Stars of Social Care Awards, WAGS Awards, and Keighley & Airedale Business Awards, demonstrating a consistent commitment to excellence across all aspects of their service.



FEEDBACK

SURVEYS

Spellman Care launch Staff Survey

Last Tuesday, Spellman Care unveiled its second survey of 2025, known as the Staff Survey. This initiative is a key component of a larger effort to continuously gather feedback from every corner of their homes, ensuring that all voices are heard and improvements are consistently made.



The survey process is



meticulously organized over a three-month period. The first month is dedicated to collecting valuable data, the second month focuses on analyzing this information, and the final month is set aside for implementing actions and improvements based on the findings. This structured approach allows Spellman Care to maintain a dynamic and responsive environment.

The Staff Survey delves into every aspect of the home, providing staff with the opportunity to offer completely anonymous feedback on various elements such as the home environment, opportunities for professional development, support systems, quality of care, leadership, and more. Importantly, each question is carefully crafted to align with the CQC inspection framework, ensuring ongoing compliance and high standards across all homes. This alignment not only guarantees that feedback is relevant but also that it supports the organization's commitment to excellence and regulatory adherence.